God's Way Thrift Store

Pickup/Delivery Policy for Customers

God's Way Thrift Stores offer the service of picking up your large items that are being donated free of charge. Because God's Way Thrift Store's fall under the umbrella of God's Way Ministries, Inc., which is a non-profit organization, we can provide a tax receipt for all donated items.

God's Way Thrift Stores also offers the service of delivering purchased merchandise for a fee. The fee is $65.00 within a 5 mile radius from each store location; the fee is $90.00 within a 10 mile radius from each store location. These fees cover fuel and labor costs. Deliveries cannot be made to an area beyond a 10 mile radius from a specified store location.

Policies pertaining to PICKUPS

1.) When scheduling a pickup; please be specific about what items you are donating.
2.) Please be considerate of our time and resources and follow through with what you have arranged to be picked up. Designate someone to oversee the items you are donating if you are moving or downsizing.
3.) Understand that only items in good, salable condition will be accepted.
4.) Understand that God's Way can only pick up items within a 10 mile radius of each store location. The exception would be if there are a number of large items to be donated from one location—only with manager's approval.
5.) If God's Way personnel arrive to pick up your item(s) and they are not in good, salable condition they will be refused and you will be charged $75.00 for fuel and labor costs.
6.) If God's Way personnel arrives and has to remove your items from a second floor, an attic or a basement—or deliver items: there will be a fee of $25 first flight of stairs, $50 second flight of stairs, $75 third flight of stairs.
7.) If God's Way personnel has to remove doors or move other furniture to get to your donation—there will be a fee of $25.00
8.) Understand that if your residence is determined to be unsafe or excessively unclean, God's Way personnel reserve the right to refuse your donation all together.
9.) Donations of Pianos, Organs, Pool Tables must be coordinated through **Roger That, Inc. 877-514-1012**.
10.) **Because we cannot give a specified time for your pickup and/or delivery, please be prepared to be available between 9:00 a.m. and 5:00 p.m.**

Policies pertaining to DELIVERIES

1.) Please make sure you are aware of the measurements of the space you are placing your new furniture in—be sure that your furniture delivery will fit through your doorways and or staircases.
2.) If God's Way personnel arrives with your delivery and needs to move your existing furniture there will be a fee of $25.00
3.) If God's Way personnel arrive with your delivery and needs to remove doors, windows, door frames, etc. in order to get your furniture into your residence there will be a fee of $25.00.
4.) Upon delivering your purchased item to your home, understand that if the item needs to go up or down a flight of stairs there will be a fee of $25.00. Each additional flight will be an additional $25.00.
5.) Understand that if your residence is determined to be unsafe or excessively unclean, God's Way personnel will leave your delivery on your porch, step, or by your garage. If that is not suitable, God's Way personnel will bring your delivery back to the store without refunding the delivery fee to cover fuel and labor costs.
6.) If God's Way personnel arrive at your residence to deliver a purchase and the item cannot fit through the doorway(s) you have at your home—the item will be brought back to the store and the delivery fee **will not** be refunded.
7.) Please be available during the designated time you were given when you initially scheduled the delivery.

I have read the PICKUP/DELIVERY POLICIES and I agree to all policies.

_____ _____

Signature of Customer Date

_____ _____

Signature of God's Way Employee Date